



Legacy
Outdoor Concepts
Landscape Design

Our Warranty Commitment

At Legacy Outdoor Concepts, we stand behind the quality of our work and materials. We want you to feel confident in your investment and enjoy your outdoor space for years to come.

Price Guarantee

All project estimates are guaranteed for 30 days from the date of proposal, protecting you from price fluctuations during the decision-making process.

Plant Material Warranty

Standard Coverage

Plant material professionally installed by Legacy Outdoor Concepts is covered for 6 months from the date of installation. This warranty ensures that your landscape investment is protected during the critical establishment period.

Large Trees

Trees with a caliper of 3 inches or greater receive 6 months of warranty coverage, giving you added peace of mind on these significant landscape investments.

Exclusions

The following are not covered under our plant warranty:

- Transplanted material from other locations
- Plants not suited for our hardiness zone
- Damage resulting from acts of nature (including but not limited to high winds, freeze damage, hail, or lightning strikes)





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- Damage from improper maintenance, including over-watering or under-watering
- Vandalism, theft, or intentional damage
- Damage from animals
- Any plant material affected by municipal or regional water restrictions

Important: All plant warranties may become void if water restrictions are implemented during the warranty period.

Irrigation System Warranty

New Installations

Complete irrigation system installations include a 6-month warranty on workmanship, covering installation defects and system performance issues.

Modifications and Repairs

Irrigation modifications and repairs to existing systems are not covered under warranty.

Hardscape Warranty

All hardscaping work, including patios, walkways, retaining walls, and other concrete or paver installations, is backed by a 6-month warranty covering:

- Workmanship defects
- Structural cracks exceeding 1/4 inch in width

Please Note: Minor cracking due to normal concrete shrinkage and settling is a natural characteristic of concrete and is not covered under warranty. This type of hairline cracking does not affect the structural integrity or functionality of the installation.





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Making a Warranty Claim

If you experience any issues covered under warranty, please contact us promptly. We'll assess the situation and work quickly to resolve any legitimate warranty concerns. *This warranty is non-transferable and applies only to the original customer. All warranty periods begin from the date of project completion.*

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